



Pershore Volunteer Centre

VOLUNTEER NEWSLETTER

JULY 2008

Note for Minibus Drivers

Access to shed for minibus seats & wheelchairs – bolt for gate is on shed key ring

Diary Dates

<i>Thu 10 Jul</i>	<i>AGM St Andrews Hall</i>
<i>Sun 13 Jul</i>	<i>Strawberry Tea</i>
<i>Wed 16 Jul</i>	<i>Committee Meeting</i>
<i>Wed 17 Sep</i>	<i>Committee Meeting</i>
<i>Wed 19 Nov</i>	<i>Committee Meeting</i>

Happy Birthday To:

*Peter Farrall, Pam Fletcher, David Oliver,
Tim Vivian, Peter Wilkinsion, Derrick Watt,
Brian Jenkins, Jeanie Cottam,
Maureen Charles, John McKeon,
Kirstie Chippendale, Gaynor Amphlett, Derek Potter*

CAR DRIVERS

A number of car drivers have commented that they receive either no phone calls or too many calls. It is the policy of the Volunteer Centre that we do not leave messages, so sometimes if you have been out and about, it is possible that we have not been able to contact you for any drives.

Some of our drivers pop into the office with their diaries to book drives, and others book their drives when they come in to do office work.

It has been suggested that other drivers might like to ring in once a week to arrange drives, or pop in if you are passing. This should reduce the amount of telephone traffic for all parties.

However, if you do decide to phone in, please could you try to avoid the Monday morning rush!

Our Volunteering Questionnaire

Thanks to the 71 who replied to our questionnaire. We received some useful feedback relating to the amount of telephone calls drivers either do or don't receive (see previous page) and also comments regarding the information taken about a drive: ie more drivers are requesting destination postcodes (presumably due to sat nav systems) and drivers need to know if a client is bringing a carer with them.

We received comments regarding the mileage allowance - which as you know we have raised with HMI T, together with a concern that we are not charging enough for our drives.

The constant problem of insufficient drivers was raised, along with a lack of volunteers generally.

Finally, we may not be able to accede to the request for chocolate cake and soft loo paper, but we'll do our best!

We have looked carefully at all the comments made, and will try to implement any changes we feel necessary.

Congratulations to the Monthly Draw winners drawn on 1st July 08

£15 Mrs E Jones

£10 Mrs E Stewart

£ 5 Miss A Jackson

£ 5 Mrs B Wilkinson

STRAWBERRY TEA

Last chance to RSVP to the Strawberry Tea on Sunday 13th July. Please contact the office on 556080.

Thanks very much to Anne and JR Russell whose strawberry tea raised £50 for Centre funds.

OFFICE WORKERS

If you cannot find a driver or a driver phones in to cancel a drive, please notify the client.

Thank you.